Texas IVSS-Counties is a free automated service that allows you to receive notifications on changes in custody status in Texas.

Notes

Username

Password

- Texas IVSS-Counties is confidential. The individual in custody will not know you are registered.
- You can register multiple phone numbers and email addresses for notifications.
- Texas IVSS-Counties is free to use and phone assistance is available 24/7/365 days per year.

SCAN ME

Scan this QR code to visit our website

LOCAL & NATIONAL RESOURCES

Crime Victims' Compensation Program
Office of the Texas Attorney General
(800) 983-9933

Texas Crime Victim Clearinghouse
Texas Department of Criminal Justice
(800) 848-4284

Texas Association Against Sexual Assault
(512) 474-7190

Texas Council on Family Violence
(888) 450-8238

National Domestic Violence Hotline
(800) 799-*SAFE* (7233)

Texas Advocacy Project
(800) 374-*HOPE* (4673)

Child and Elder Abuse Hotline
Texas Department of Family and Protective Services
(800) 252-5400

National Center for Missing and Exploited Children
(800) 843-5678

"Your voice matters. Your choices matter. Your safety matters."

8/25

TEXAS INTEGRATED VICTIM SERVICES SYSTEM (IVSS) COUNTIES

TEXAS STATEWIDE AUTOMATED VICTIM NOTIFICATION SYSTEM



866-268-8959
Ivss-counties.tdcj.texas.gov

A Safer Way to Stay Informed

sylogist gov | VSS

WHAT IS TEXAS IVSS-COUNTIES?

The IVSS & IVSS-Counties systems provide victims, survivors, and concerned citizens with timely and reliable information about offenders and criminal justice events. The purpose is to support victim notification, case information access, and service referrals through a centralized, automated platform, helping ensure victims are informed.



WHAT YOU CAN EXPECT FROM THE SYSTEM

When you register, you can look up, identify, and register for the offender through the portal or through our call center using the offender's name or case information.

- You may select the types of notifications and event (custody transfers, court events, etc.) you want to be informed of.
- Customize how and when you want to be notified, including setting notification hours and blackout dates.
- Be confident that you'll receive updates, even if the offender moves from jail to prison, or returns to custody at a later date.

One-time registration

Stay informed about changes in custody without needing to register multiple times.

Notifications that fit your life

You decide how you want to be contacted (text, call, or email) and when.

Manage your preferences anytime

Pause notifications, update your contact info, or view your history on your terms.

Support through advocates

Trusted professionals can help you register and manage your notifications.

Private and secure

Your information is protected. The person in custody will not know you're registered.

HOW IT WORKS

Getting started is simple, and support is always available if you need it.

1. **Register**
   Online, by phone, or with help from a victim advocate.
2. **Set your preferences**
   Choose how you want to receive updates, and when.
3. **Stay informed**
   You'll be notified about key custody changes like release, transfer, or parole.

Register in the portal:

lvss-counties.tdcj.texas.gov

Register or receive assistance by phone:

866-268-8959

KEN PAXTON
ATTORNEY GENERAL *of* TEXAS

Microsoft Solutions Partner